

GOVERNMENT OF TRIPURA  
OBC WELFARE DEPARTMENT

**Frequently Asked Questions (FAQ) w.e.f 2020-21**

**Question 1: Who are eligible to apply for Scholarship Schemes?**

Answer: Students fulfilling the Scheme guidelines of Post- Matric Scholarship issued by the MSJE, Government of India are eligible to apply for this scholarship. This is available on the Home Page of the Portal.

**Question 2: What is the last date for submitting applications online?**

Answer: Closure dates for acceptance of scholarship applications are available in National Scholarships Portal home page.

**Question 3: How can I apply online for scholarship?**

Answer: In order to apply online, please visit the website through URL [www.scholarships.gov.in](http://www.scholarships.gov.in)

**Question 4: How to submit the online application? Should I need the user id and password to apply for scholarship?**

Answer: Application procedure for Scholarship Scheme for both Fresh and Renewal are given below:- **Fresh:** Students have to click on the option "New Registration" and complete the registration process by feeding the actual data. Putting false data or data manipulation is strictly prohibited. Students will get a permanent "Application ID" and "Password" through SMS.

Subsequently student will login as Fresh 2020-21 with the application ID and password provided to them through the National Scholarships Portal. Fill up the application as per the instructions given by the system then click on finale submit button. The application ID can be used for Renewal and tracking the status of application.

**Renewal:** Renewal Students have to apply with their Application Id and password of previous year. Student can also use Forgot Application ID and password to retrieve their ID and password. Only those students would be able to renew who had actually got the scholarships payments last year from NSP 2.0.

**Question 5: Which fields in the application form are mandatory?**

Answer: Fields provided with red asterisk (\*) mark are mandatory fields.

**Question 6: What happens, if I detect mistakes in Aadhaar/Mobile number etc after forwarding the applications to the next level?**

Answer: In any case you cannot change/edit your Name/Aadhaar/Mobile number/Bank Account details and the software do not provide the facility at any level of Institute/District/State to edit & correct those information.

**Question 7: Do I have to fill up the online application in one sitting?**

Answer: No. You can fill up the online application in as many sittings as you wish, until you are satisfied that you have entered all desirable fields correctly. The software provides facility to save your application as draft at every stage.

**Question 8: What is UID number/Aadhaar Number?**

Answer: UID number otherwise known as 'Aadhaar' number is Unique Identification Number given by Unique Identification Authority of India (UIDAI). Aadhaar is unique 12 digit number assigned after de-duplication of biometrics.

**Question 9: How do I will get time to time information?**

Answer: All the information relating to your Scholarship will be communicated to you through auto generated SMS from the National Scholarship Portal to the registered mobile number which was given by you during application fill up. In that case you should keep your mobile number active to avoid any loss of information.

**Question 10: Can I apply as a Fresh if I am a Renewal candidate?**

Answer: No, you cannot apply as a fresh if you are a Renewal candidate. Your application will be rejected in that case.

**Question 11: What should I do, if I do not find my institute name in the drop-down menu?**

Answer: You should immediately approach the institute to contact with the nodal officer of the State where the institute is located. If your institute is an eligible institution, the State Government concerned would enter it into the database and then you can apply.

**Question 12: How to check the status of my application?**

Answer: Student can check the status of Online Application by submitting his/her application ID and password and open the link "Check your Status".

**Question 13: How to view the details of a particular scheme?**

Answer: You may click on Guidelines link of particular Scheme displaying in On-Boarded schemes section on the Home page.

**Question 14: How to know the deadline for verification of application at Institute/District/State Level?**

Answer: The deadline for verification of application at Institute/District/State Level will be displayed on portal.

**Question 15: What to do if I lost my Application ID and Password?**

Answer: The "Forgot Application Id" option may be used and this problem can be overcome by using Search by Bank Account Number and Search by Mobile Number.

**Question 16: What is the remedy in case some scholarship scheme is not coming in drop down list?**

Answer: As per the inputs provided by the student, if these do not fit into the Guidelines, then Scholarship cannot be provided.

**Question 17: How to know about the various services available on the portal?**

Answer : The complete User Manual, Contact Details of Scheme State Nodal Officers and other services are available under the link "SERVICES" on the Home Page of the Portal.

**Question 18: What documents are to be uploaded on NSP 2.0 while applying for the scholarships?** Answer: Documents are required to be uploaded even the Scholarship Amount is less than ₹50000 per annum i.e. document uploading is mandatory for OBC students who are domicile from Tripura.

**Question 19: What are the fields which are not editable at all?**

Answer: Aadhaar/Bank details/Enrollment Id is not editable at any stage or any level. These should be filled very carefully.

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