## FREQUENTLY ASKED QUESTION(FAQs) <u>TO HELP/SIMPLIFY ONLINE SUBMISSION OF APPLICATIONS</u> <u>UNDER CENTRALLY SPONSORED SCHEME OF POST MATRIC</u> <u>SCHLOARSHIP FOR SCHEDULED TRIBE STUDENTS – (GOA)</u>

**Question 1:** Who are eligible to apply for Scholarship Schemes? **Answer:** Students belonging to Scheduled Tribes community in the State of Goa and fulfilling the scheme guidelines of Ministry of Tribal Affairs are eligible to apply of these Scholarship.

**Question 2:** What is the last date for submitting application online? **Answer:** Closure dates for acceptance of various scholarship applications are available in National Scholarship Portal.

**Question 3:** How to apply online for Post-Matric Scholarship? **Answer:** Students can apply for fresh or renewal scholarship under these schemes on the National Scholarship Portal (NSP) at <u>www.scholarships.gov.in</u>, applying procedures for scholarship schemes for both Fresh and Renewal are given below:

**Fresh** : Student have to Click on the option "Student Login", on the home page of National Scholarships Portal. Fill up the application as per the instructions given by the system then click on save button. After saving, student will get a "Temporary ID". The system will instruct the applicant to submit his/her Temporary ID and date of birth to fill subsequent details. Once registration is complete on click of submit button, a Permanent Registration ID is generated which can be used for Renewal and tracking the status of application .

**Renewal:** Renewal Students have to apply with their Application Id and Date of Birth which they registered previous year. Student can also use Forgot Application ID to retrieve their ID. Only those

students would be able to Renew who had actually got the scholarships payments last year from NSP 1.0.

**Question 4 :** Can I edit the information already saved and up-to what time?

**Answer** : All the information can be edited till the closure of application form. After final submission, your application will be forwarded to the next level and application hereby cannot be edited.

**Question 5 :** Who is the Competent Authority for issuing the income certificate?

**Answer:** Incase of Parents/Guardian non-Government Employees the income certificate should be issued by the concerned V.P. Secretary and countersigned by Sarpanch or concerned Mamlatdar. Incase of Parent/Guardians Government Employee/Pensioner the salary/Pension certificate must be issued by the concerned DDO/Treasury Officer.

**Question 6 :** What happens, if I detect mistakes after forwarding the applications to the next level?

**Answer :** You should separately inform the mistakes detected by you to the Institute/District/Region/State. The software provides facility at the level of the Institute & State to edit & correct limited information.

**Question 7 :** Which fields Institute/State can edit ?

**Answer :** The Fields which can be edited are : Gender, Religion, Category, Profession, Annual Income, Aadhar Number, Disability, Day Scholar/ Hostler, Mode of Study, IFSC Code, Account No., Admission Fees and Tuition Fees. However, corrections made by the Institute/State, if any, would be conveyed instantly to the student through SMS/email.

**Question 8 :** What is UID number/Aadhaar Number?

**Answer :** UID number otherwise known as 'Aadhaar' number is Unique Identification Number given by Unique Identification Authority of India (UIDAI). Aadhaar is unique 12 digit number assigned after de-duplication of biometrics.

**Question 9** : Do I need to get my Aadhaar Card to apply for Scholarship?

**Answer :** Yes, Aadhaar No. is Mandatory for the Students to apply for Scholarship.

**Question10:** Is there any permanent ID? How will it be communicated to me ?

**Answer :** Yes. An Application ID (Permanent ID) will be provided to the candidate once his/her Registration is done. It will be conveyed to candidates through SMS and e-mail. Students should memorize their Application ID as it will be required while applying for Fresh/renewal scholarship.

**Question 11:** Can I apply for Fresh if I am Renewal candidate? **Answer:** No. You cannot apply as a Fresh if you are renewal candidate, your application will be rejected. in that case.

**Question 12** : What should I do, if I do not find my institute name in the drop-down menu ?

**Answer :** You should immediately approach the institute to contact with the nodal officer of the State where the institute is located.

You can also approach the Nodal Officer of that State directly through e-mail under intimation to the Ministry. If your institute is an eligible institution, the State Government concerned would enter it into the database and then you can apply.

**Question 13** : How do I know the name and address of Nodal Officer/ State Department of my State ?

**Answer :** The name and contact details of the Nodal Officer/State Department of all States/UTs are available in "Services->Know your State Nodal Officer" option.

**Question 14** : How to check the status of my application ? **Answer** : Student can check the status of Online Application by submitting his/her Permanent id and Date Of Birth and open the link "Check your Status".

**Question 15** : How to view the details of scheme ?

Answer : You may click on Guidelines link of particular Scheme displaying in On-Boarded schemes section on the Home page.

**Question 16** : How to know the deadline for verification of application at Institute/District/State Level ? Answer : The deadline for verification of application at Institute/District/State Level will be displayed on portal as and when the dates are being closed.

**Question 17** : How to overcome the problem of Login even after getting system generated Application ID and DOB as Password ?

**Answer :** The "Forgot Application Id" option may be used and this problem can be overcome by using Search by Bank Account Number and Search by Mobile Number.

**Question 18 :** For Renewal cases, the Login data i.e. Application ID and DOB of previous year is showing an error "Invalid User Name/ Password". What is the remedy ?

**Answer:** The "Forgot Application Id" option may be used and this problem can be overcome by using Search by Bank Account Number and Search by Mobile Number.

**Question 19 :** There is no link available on NSP2.0 portal take care of registration of new educational Institute.

**Answer :** The facility to create new Institutes is provided to the State Nodal Officers.

**Question 20 :** How to handle the issue of length of Bank Account Number being restricted to 15 characters in NSP2.0 where the bank provides 16 or 18 characters ?

**Answer** : The length of the Account Number has been increased sufficiently.

**Question 21 :** How to view the details of a particular Scheme? **Answer :** You may click on Guidelines link of particular schmes displayin in On-boarded schemes section on the Home page.

**Question 22 :** Telephone helpline Number 0120-6619540 given on NSP2.0 portal is not functioning properly and lot of calls are being put on hold ?

**Answer :** The Telephone Helpline is been strengthened. More nodes are been added and working hours are also being increased.

**Question 23 :** How to know the contact details of various Nodal Officers?

**Answer :** The Scheme wise details of State Nodal Officers is available under the Services Link of the NSP Portal.

**Question 24 :** What is the remedy in case some scholarship scheme is not coming in drop down list ?

**Answer :** As per the inputs provided by the student, if these do not fit into the Guidelines, then Scholarship cannot be provided.

**Question 25 :** How to track the status of my application ? Answer : An option "Check Your Status" is available once you login with Application Id and DOB.

**Question 26 :** Is the usage of Digital Signature Mandatory ? **Answer :** The use of Digital Signature is not mandatory at registration / verification stage of NSP Application .

**Question 27 :** If I know the UDISE code of my Institute but Address and Location is not known or vice versa .how to resolve this problem ?

Answer : The school location and UDISE code and vice versa can beknownfromthebelowlinkhttp://www.mdm-mis.nic.in/MDM/school\_dise\_code\_scholarship.aspx

**Question 28 :** What kind of search facility is provided to students for Institute, District during registration process ?

**Answer :** A comprehensive search facility including partial name search is available at the Institution name Level. A drop down list of districts is also available.

**Question 29 :** What documents are to be uploaded on NSP 2.0 while applying for the scholarships ?

**Answer** : Documents are required to be uploaded only for the Scholarship Amount more than ₹50000 per annum

**Question 30** : What are the fields which are not editable at all ? **Answer :** Aadhaar & Enrollment Id are not editable at any stage. these should be filled very carefully.

**Question 31**: Whether the students who are pursing studies in Private Educational Institute / Aided schools can apply for the Scholarship?

**Answer:** Yes, but the said institute must be recognized by the Central/State Government